



## RAINTREE PET RESORT CHECKLIST (Canine/Feline)

### VACCINE REQUIREMENTS:

Because we care about your pet's health, we require all resort guests are vaccinated (see requirements below). Please provide medical records including vaccine history and your pet's current prescription for a monthly veterinary approved flea/tick preventative\* at least 72 hours prior to the arrival date.

- Please review your pet's vaccine records to confirm ALL of the required vaccinations are current.
- 72 hours prior to your pet's reservation arrival date please send in your pet's current vaccination status via FAX: 480-998-9894 or EMAIL: [petresort@raintreepet.com](mailto:petresort@raintreepet.com)

#### DOGS:

- RABIES
- CANINE DISTEMPER/PARVO (DAPP)
- BORDETELLA
- LEPTOSPIROSIS
- Flea/Tick (product name and last date administered)

#### CATS:

- RABIES
- FELINE DISTEMPER (FVRCP)
- FELINE LEUKEMIA

For your convenience our veterinarian on site can examine your pet and update any of the above required vaccinations if your pet's medical history indicates they are not protected. Please contact our client service team @ 480-991-3371 to schedule an appointment\*\*.

In order to provide ample time for post-vaccination monitoring, medical appointments for a same-day arrival resort stay are scheduled:

Monday-Friday:	7:00 a.m. to 3:00 p.m.
Saturday:	7:00 a.m. to 11:30 a.m.
Sunday:	N/A - Vaccinations are not administered on Sundays.

\* We will administer a flea/tick preventative if medical records do not indicate a pet is receiving monthly parasite protection.

\*\*Examinations, vaccination services, and/or parasite prevention application will incur additional fees

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### FEEDING INSTRUCTIONS:

We serve Hills Canine Science Diet Advanced Fitness and Hills Feline Science Diet Optimal Wellness during your pet's stay (included); or you are welcome to bring your pet's current diet for us to feed.

If you are providing your pet's food:

- PLEASE pre-package dry food in individual Ziploc bags per meal labeled with your pet's name to ensure you have provided enough food for your pet's stay. We also suggest packing some "extra" in case you encounter any delays in your return.\***

\*In the event your pet needs additional food, we can feed our Hills "house diet".

To maintain your pet's regular feeding regimen, we will review/record the following information at check in:

- 🐾 Type of food (dry, canned)
- 🐾 Amount fed each meal (cup, tablespoon, can)
- 🐾 Frequency of feeding (number of times daily)
- 🐾 Instructions for feeding in the event enough food has not been provided

## **HEALTH CONCERNS, MEDICATIONS, & SUPPLEMENTS:**

Please inform us of any behaviors, physical limitations, or health concerns that will help us better care for your pet during their stay. This may include hearing/vision loss, arthritis, anxiety, allergies, or any other medical condition that may need special monitoring.

Medication/supplements for our resort guests can be administered between the hours of 6:00 a.m. and 6:00 p.m. for \$1 per dose and \$10 per insulin dosage. \*

- Please ensure you have provided enough medication for your pet's entire resort stay.
- For your pet's safety, all medications/supplements are required to be in the original packaging with clear dosing instructions.

\*Diabetic pets receiving insulin injections will need to schedule an appointment with one of our medical center technicians prior to your pet's resort stay.

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## **TOYS AND PERSONAL ITEMS:**

- ☼ For your convenience we provide luxurious bedding for all our resort guests – this means you can leave your pet's bed at home awaiting their return.
  - ☼ We accept up to (2) toys to be included in your pet's suite. We provide toys during our playtimes and also have toys for purchase to provide your pet with something new during their stay! Unless your pet needs a raised dish or slow feeder bowl, we provide hygienic stainless-steel dishes for our guests' meals. In addition all canine suites are equipped with automatic fresh flowing water bowl systems.
  - ☼ Resort guests will be fitted with an identification collar upon arrival. We will return your pet's regular collar and leash after checking in your pet unless an alternate contact will be picking them up at the end of their stay.\*
- Label your pet's belongings with your pet's name and your last name using a permanent marker to ensure your pet's items are easily identified.
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## **RESORT CHECK-IN & CHECK-OUT INFORMATION:**

- Allow 15-20 minutes for check in to ensure ample time to review your pet's care instructions.
- Please ensure the individual checking your pet in is familiar with all pet care instructions and able to authorize additional resort/medical services if needed.

MONDAY- FRIDAY: 8:00 a.m. to 4:00 p.m.\*  
SATURDAY: 8:00 a.m. to 11:30 a.m.\*  
SUNDAY: 9:00 a.m. to 12:00 a.m. \*\*

\*Early/late check in Monday-Friday available by appointment if available.

## **ADDITIONAL RESORT SERVICES/ INFORMATION:**

- ☼ Preferences for your pet's exercise/play schedule, treats, and grooming options will be confirmed at check in.
- If your pet will be joining our group play sessions for the first time, please complete the **PET PLAY PROFILE** on the website forms link\*

\*All pets will undergo a temperament test (\$20) prior to group play activities